

2016-2021

COMMUNITY SAFETY PLAN

live
SAFE



Clarence... a brighter place

Contents

| | |
|--------------------------------------|----|
| Purpose | 3 |
| Background | 3 |
| Consultation Findings | 4 |
| Community Snapshot | 6 |
| Safety Snapshot | 7 |
| Role of Council | 8 |
| Community Safety Framework | 9 |
| Focus Areas, Outcomes and Strategies | 10 |
| Consultation | 20 |
| Policy Context | 21 |
| Terms and Acronyms | 25 |

Clarence City Council
38 Bligh Street, Rosny Park Tas 7018
Postal Po Box 96 Rosny Park Tas 7018
Telephone (03) 6245 8600 **Fax** (03) 6245 8700
Email clarence@ccc.tas.gov.au
www.ccc.tas.gov.au



PURPOSE

The purpose of the *Clarence Community Safety Plan* is to identify actions that Council can take over the next five years that will improve safety in our communities. We recognise that many Groups within Council are already contributing to community safety in a variety of ways. For this reason we have connected many of the actions identified across these Council strategies and plans and integrated them into this Plan to provide a comprehensive approach to safety.

Background

Feeling safe and experiencing safety is a fundamental human right endorsed by the World Health Organisation (WHO). The WHO 1989 Manifesto for Safe Communities states: *All human beings have an equal right to health and safety.*¹ In line with this thinking, the Clarence City Council produced the *Community Health and Wellbeing Plan 2013-2018* which identified a need to also develop a Community Safety Strategy for Council. This Plan fulfils that need.

Health and safety are linked – our perceptions of safety influence our sense of wellbeing and our willingness and ability to be active and participate in community life. For people to feel and live well, it is vital that Clarence is a liveable community where people can go about their activities free from fear or risk of injury or harm.

In developing this Plan and through the other planning processes by Groups within Council, the building blocks that contribute to liveability and community safety have been systematically identified – our sense of personal safety, the resilience of our communities, the safety of our built and natural environments, and the way in which we collaborate and partner with others will make us more secure.

While the Council is committed to creating safe communities and safe environments, we all have a responsibility for safety – as both residents and visitors. We have a personal responsibility to ensure the things we do don't harm others, and to bring to notice those activities, places or situations that may contribute to harm or be perceived as a threat to safety. By working together – as individuals and responsible agencies – we can better provide appropriate and timely responses to safety issues.

The City of Clarence is an amalgam of villages, each with its own physical and social characteristics. Building the resilience and capacity of each of these communities is one of the main contributors to community safety. When we combine the resources and interests of local communities, build participation in community life, and the capacity of the community to work together, we jointly create safer communities – including their ability to develop and deliver solutions that work in their neighbourhoods.

The prevention of crime and unintentional injury is also addressed through the development of safer streets and open spaces. It's important that everyone can move freely and safely around Clarence – as pedestrians, cyclists and

¹ Accessed at <http://www.vscn.org.au/international-safe-communities/information-kit/history-of-world-health-organizations-safe-communities-movement/> 04 May 2016

vehicle users – and feels safe and prepared in their local environment against potential threats such as bushfires and the impacts of climate change.

Council is currently doing many things right – 78 per cent of survey respondents said they felt always or mostly safe in their community. Additionally we acknowledge the work already being done by a number of agencies and community groups outside of Council and the potential strength and momentum that can be garnered by partnerships between us all. By working with partners, this *Clarence Community Safety Plan* continues our commitment to a healthy and safe community.

Consultation Findings

Gathering the views of key stakeholders and hearing the concerns of the community were key inputs to the development of this *Community Safety Plan 2016-2021*. There were forums at the Neighbourhood Centres of Warrane, Risdon Vale, Rokeby and Clarendon Vale; meetings with a range of individuals, Council committees and advisory groups; a forum with Council staff; and 'listening posts' at Shoreline, Eastlands, Hill Street Lauderdale and Woolworths Lindisfarne. A survey available both online and in hard copy was deployed to allow as many Clarence residents as possible to contribute their safety issues, priorities and ideas.

A patchwork of safety issues emerged from the face-to-face consultations. The conversations with Council committees and advisory groups provided valuable guidance on issues and potential solutions in key areas including trailbikes, tracks and trails, bicycle safety. The conversation with young people revealed concerns primarily about bullying and family violence, and with older residents, road and footpath safety, and scams. Priorities identified by Clarence staff included multi-agency awareness of bushfire risk, inclusive infrastructure for an ageing population, and concerns about a range of antisocial behaviours. Separate conversations with Police and Education representatives identified a range of issues including the illegal use of trailbikes, the detrimental influence of social media and its use in bullying, and the rise of drugs in the community and their impact on children.

Over 200 surveys were completed online, at the listening posts or in hard copy. The analysis indicated that while nearly four in five respondents felt always or mostly safe, there were a range of safety concerns that rated with 15% or more of respondents. These included: bullying; drugs and alcohol; graffiti; pedestrian, cyclist and vehicle-related road safety; safety in public places including teenage and antisocial behaviour and hooning and trailbikes; internet and phone scams; and theft.

A snapshot of the key consultation findings, as well as snapshots of the Clarence community and various crime and injury data, follows.

Consultation, Community & Safety Snapshots

CONSULTATION SNAPSHOT



Sources:
Forums at Neighbourhood Centres
Meetings with individuals, Council committees and advisory groups
Forum with Council staff
Four Listening Posts
Survey results

COMMUNITY SNAPSHOT

We are 26 suburbs scattered across 386 kilometres enjoying 191 kilometres of coastline.

Just under 1 person in 5 aged over 15 years is a volunteer.

Our population in June 2015 was 54,674.

Our median age is older than the Australian average – 41 years compared with 37 years.

About 5% of Clarence residents have a need for assistance.

In the 2011 Census, 1,501 people identified as Indigenous in Clarence.

By far the largest number of residents born outside Australia were born in the United Kingdom.

Over 80% of residents are aged over 15 years and almost one-fifth are over 65 years.

One in five of our residents is aged under 15 years.

SAFETY SNAPSHOT

Offences committed against the person in 2014-15 totalled 246, a 7.5% decrease since 2010-11.

Offences committed against property in 2014-15 totalled 2,148, a 10.6% increase since 2010-11.

There were 16 serious road crashes in 2015 compared to 19 in 2011.

There's been a 45% decrease in family violence incidents reported to Tasmania Police between 2010 and 2015 in Clarence.

Between 2010 and 2014 there were 6282 hospitalisations (12% higher than age-specific rate for Tasmania) and 113 deaths (29% decrease for men) due to injury and poisoning conditions*.

There were 21 serious casualties from road crashes in 2015 compared to 25 in 2011.

Drivers and motorcyclists were most at risk.

Sources

Police Offences Reporting System, Tasmania Police

Family Violence Management System, Tasmania Police

Crash Data for Clarence, Department of State Growth

Epi-Reporting System, Department of Health and Human Services

*See Terms on page 25

Role of Council

The Plan identifies Council's role in relation to a particular activity - whether it is a **regulatory** role, **planning** role, **advocacy** role, **lobbying** role, or a **provider** role. These various roles are defined as follows:

REGULATORY

Council will need to change or enforce its own laws and regulations or enforce state laws and regulations.

PLANNING

Council has a role in developing in advance how it desires particular aspects of the City to be in the future.

ADVOCACY

Council will take an active role in supporting or recommending a particular cause or action.

LOBBYING

Council will take an active role in influencing for changes in legislation or the provision of a service or facility through other tiers of government.

PROVIDER

Council has a direct role in providing this service, facility or infrastructure within the limits of Council's resources.

In carrying out these roles Council has various organisational groups with responsibility for leading and supporting delivery of the Plan. These include:

Asset Management Group: Management and design of services within the City, including roads, tracks and trails, recreation facilities including parks and sports fields, garbage collection and recycling, stormwater, drainage and natural areas.

Health and Community Development Group: Community services (community development, youth services, children's services, arts and events, volunteer service), building and plumbing, environmental health, animal management, and parking.

City Planning Group: City planning including administration of the City Planning Scheme, processing subdivisions and development applications and heritage issues.

Communication and Marketing Group: Civic affairs, City marketing and promotion, Economic Development, tourism and media.

Other Council groups include **Operations** (Depot), **Corporate Support** and **Financial Management**.

WORKING WITH PARTNERS

Underpinning the success of this Plan to deliver the safest possible community is the Focus Area: *Powerful Partnerships*. Council recognises that we can't achieve all the actions in the Plan without coordinating people, skills and resources and that many of these lie outside of Council within other agencies and groups who have a wide range of knowledge, skills and experience to contribute. Wherever it is appropriate, Council will link in with campaigns and use resources provided at the state and national level by government and non-government organisations.

Community Safety Framework

As a result of the research undertaken for the Community Safety Plan, four Focus Areas were identified to guide delivery of the Purpose: **People feel safe in their community**. The first three Areas address **what** Council and its partners will do; the fourth Area, Powerful Partnerships, describes **how** we will work to deliver the strategies and actions in the Plan.

The first Focus Area, **Personal Safety**, addresses the importance of all of us to not only experience safety but also contribute as individuals to a caring, respectful and responsive community. It considers many of the issues which were identified in the consultation process as being of concern to people across Clarence communities.

The second Focus Area, **Resilient Communities**, recognises the importance of living in, and being connected to, a dynamic community of which you feel a part and are free to participate. You feel free to make the choices you want to make without fear.

The third Focus Area, **Safe Streets and Spaces**, creates an environment in which you experience safety. It addresses the natural and built environments we live, work and play in, ensuring they provide the access and safety required to move about freely.

The fourth Focus Area, **Powerful Partnerships**, is about how we work together to deliver the safest possible community. It recognises that Council can't achieve all the actions in the Plan without coordinating people, skills and resources. Working in partnership allows us to tap into and use the wide range of knowledge and skills that contribute to a safe community and safe municipality.

Framework For Action



Focus Areas, Outcomes and Strategies

To achieve the desired outcome of each of the four Focus Areas, a number of strategies have been developed to guide action. Below is a summary of the Focus Areas, Outcomes and Strategies. The actions which will deliver each of the strategies are listed in the tables that follow.

People feel safe in their community

| FOCUS AREA | OUTCOME | STRATEGIES |
|-------------------------|---|--|
| Personal Safety | People experience and contribute to a caring, respectful and responsive community | <ol style="list-style-type: none"> 1. Safety in homes and neighbourhoods 2. Safety for vulnerable groups 3. Safety awareness 4. Diversity and safety |
| Resilient Communities | A dynamic and connected community | <ol style="list-style-type: none"> 5. Community participation 6. Community capacity 7. Support for 'at-risk' groups 8. Preparedness |
| Safe Streets and Spaces | Liveable, accessible and safe streets and surroundings | <ol style="list-style-type: none"> 9. Preventative planning 10. Road safety 11. Accessibility & safety for all abilities 12. Sharing spaces 13. Bushfire readiness & management |
| Powerful Partnerships | Collaborative sustainable decision-making | <ul style="list-style-type: none"> • Networking • Coordinating • Cooperating • Collaborating |

LEGEND FOR THE FOLLOWING TABLES

The Council Operational Area in BOLD is the lead group

Resource Implications

- Adequately resourced
- ◐ Resources reassigned
- ◑ Additional resources required
- New resources required

NOTE: Resource allocations will be subject to the usual annual budgetary consideration process

NOTE: Projects identified in the plan should require minimal additional resources

NEW Actions have been developed as part of the consultation process, and Council's ability to deliver on them will depend on the resources being available.

Any actions not marked as NEW are already part of Council's approved operations or Plans.

FOCUS AREA 1: PERSONAL SAFETY

OUTCOME: People experience and contribute to a caring, respectful and responsive community

STRATEGY 1: Safety in homes and neighbourhoods

| ACTIONS | COUNCIL INVOLVEMENT | RELEVANT COUNCIL OPERATIONAL AREA | MEASURING OUR SUCCESS | RESOURCE IMPLICATION | SHORT TERM | MEDIUM TERM | LONG TERM |
|--|--|--|---|----------------------|------------|-------------|-----------|
| Promote and work with Neighbourhood Watch and Crime Stoppers | PLANNING ADVOCACY | • Community Development | INITIATIVES DELIVERED WITH NEIGHBOURHOOD WATCH & CRIME STOPPERS | ○ | | NEW | |
| Investigate opportunities for supporting the Safety House program | PLANNING ADVOCACY | • Community Development | SAFETY HOUSE PROGRAM OPPORTUNITIES INVESTIGATED | ○ | | NEW | |
| Participate in White Ribbon's <i>16 Days of Activism</i> | ADVOCACY | • Community Development | RANGE OF PARTICIPATION | ◎ | NEW | | |
| Implement workplace family violence prevention, eg <i>Respectful Relationships</i> or <i>Male Champions of Change</i> at Clarence City Council | ADVOCACY PLANNING | • Corporate Executive Committee | FAMILY VIOLENCE PREVENTION PROGRAM IMPLEMENTED | ◎ | NEW | | |
| Attract funding for continuation of Facing Up To It (FUT) First Contact Person Training | ADVOCACY | • Community Development | FUNDING ATTRACTED NO. OF PERSONS TRAINED | ◎ | | | |
| STRATEGY 2: Safety for vulnerable groups | | | | | | | |
| Implement strategies identified in the Draft Youth Plan 2016-21 that relate to young people's safety, particularly bullying | ADVOCACY PROVIDER PLANNING LOBBYING | • Youth Services | SAFETY STRATEGIES IN YOUTH PLAN IMPLEMENTED | ○ | | NEW | |
| Implement strategies identified in the Access Plan 2014-18 that relate to people with a disability | ADVOCACY PROVIDER PLANNING LOBBYING | • DAAC • Community Development | SAFETY STRATEGIES IN ACCESS PLAN IMPLEMENTED | ○ | | | |
| Work with agencies in Clarence and support appropriate strategies to assist people out of homelessness | ADVOCACY PROVIDER | • Community Services | ISSUE OF HOMELESSNESS INVESTGATED & STRATEGIES SUPPORTED | ○ | | | |
| STRATEGY 3: Safety awareness | | | | | | | |
| Adopt safety awareness social marketing campaign | PROVIDER | • Communication & Marketing • Community Services | SOCIAL MARKETING CAMPAIGN CONDUCTED | ◎ | | NEW | |
| Promote awareness of crime/safety issues relating to scams, cyber safety and mobile technologies | PROVIDER ADVOCACY PLANNING | • Communication & Marketing • Community Development | INFORMATION DISTRIBUTED | ◎ | NEW | | |

| ACTIONS | COUNCIL INVOLVEMENT | RELEVANT COUNCIL OPERATIONAL AREA | MEASURING OUR SUCCESS | RESOURCE IMPLICATION | SHORT TERM | MEDIUM TERM | LONG TERM |
|--|---------------------|--|--|----------------------|------------|-------------|-----------|
| Develop a 'Reporting an Issue Guide' to encourage the community to report safety issues and incidences of crime | ADVOCACY | <ul style="list-style-type: none"> • Community Development | INCREASED WITNESS STATEMENTS TO POLICE INCREASED SAFETY ISSUES REPORTED | ○ | NEW | | |
| Embed messages of community safety in existing programs, publications and events | PROVIDER | <ul style="list-style-type: none"> • Communication & Marketing • Community Services | NUMBER OF PROGRAMS, PUBLICATIONS & EVENTS WITH COMMUNITY SAFETY MESSAGES | ○ | NEW | | |
| Support affected communities with information about action on climate change, sea level rise, bushfire, and erratic weather events | PROVIDER | <ul style="list-style-type: none"> • Asset Management • Environmental Health • Communication & Marketing • Community Development • City Planning | INFORMATION DISTRIBUTED | ○ | | | |
| Further develop the <i>Live Safe</i> section of the <i>Live Clarence</i> website | PROVIDER | <ul style="list-style-type: none"> • Community Development • Communication & Marketing | WEBSITE UPDATED | ○ | | | |
| STRATEGY 4: Diversity and safety | | | | | | | |
| Develop a Multicultural Community Plan | PROVIDER | <ul style="list-style-type: none"> • Community Development | ACTION PLAN DEVELOPED | ○ | | NEW | |
| Provide elements at events that foster cultural awareness | ADVOCATE PROVIDER | <ul style="list-style-type: none"> • Events • Community Services | CULTURAL ELEMENTS PROVIDED | ○ | | | |

FOCUS AREA 2: RESILIENT COMMUNITIES

OUTCOME: A dynamic and connected community

STRATEGY 5: Community participation

| ACTIONS | COUNCIL INVOLVEMENT | RELEVANT COUNCIL OPERATIONAL AREA | MEASURING OUR SUCCESS | RESOURCE IMPLICATION | SHORT TERM | MEDIUM TERM | LONG TERM |
|---|---------------------|---|--|----------------------|------------|-------------|-----------|
| Manage or support a range of events that attract different sectors of the community including small community gatherings, 'know your neighbours' series | PLANNING PROVIDER | <ul style="list-style-type: none"> • Events • Community Development | CROSS SECTION OF THE COMMUNITY ATTRACTED TO EVENTS | ○ | NEW | | |
| Continue to implement Council's Community Participation Policy | PLANNING | <ul style="list-style-type: none"> • Communication & Marketing • Community Development | NUMBER OF PROJECTS WHERE POLICY IS APPLIED | ○ | | | |
| Encourage, promote and support residents groups (eg SAPRA) as a model for community building | ADVOCACY PLANNING | <ul style="list-style-type: none"> • Community Development | RESIDENTS MEETINGS FACILITATED & GROUPS FORMED | ○ | | | |
| Promote recreational & social opportunities in local halls, and facilities eg Dance Hall Days Series, birthday parties (Richmond Hall) including reviewing the Halls brochure | ADVOCACY PROVIDER | <ul style="list-style-type: none"> • Community Services • Asset Management • Communication & Marketing | RECREATIONAL & SOCIAL OPPORTUNITIES IN LOCAL HALLS PROMOTED | ○ | | | |
| Invoke a sense of identity and place in the community through encouraging community and visitor participation in the cultural history of Clarence in meaningful and relevant ways | ADVOCACY | <ul style="list-style-type: none"> • Arts | PARTICIPATION IN THE CULTURAL HISTORY OF CLARENCE | ○ | | | |
| Hold regular 'networking' morning or afternoon teas with interested groups across the City with the purpose of helping to facilitate the sharing and dissemination of information, ideas and issues | PROVIDER | <ul style="list-style-type: none"> • Community Development | NO.OF NETWORKING EVENTS | ○ | | | |
| Work with diverse communities to facilitate access to community grants, resources and funding opportunities for arts and cultural activities | PROVIDER | <ul style="list-style-type: none"> • Arts and Events • Community Services | NO. OF ARTS & CULTURAL ACTIVITIES FUNDED FOR DIVERSE COMMUNITIES | ○ | | | |
| Improve access to recreation and social support programs | PROVIDER ADVOCACY | <ul style="list-style-type: none"> • Youth Services | NO.OF PROGRAMS PROVIDED NO. OF YOUNG PEOPLE PARTICIPATING | ○ | | | |
| Support and facilitate the development of Men's and Community Sheds and community gardens across the City | PROVIDER ADVOCACY | <ul style="list-style-type: none"> • CPAAC • Community Development | NO.OF MENS & COMMUNITY SHEDS NO.OF COMMUNITY GARDENS | ○ | | | |

| ACTIONS | COUNCIL INVOLVEMENT | RELEVANT COUNCIL OPERATIONAL AREA | MEASURING OUR SUCCESS | RESOURCE IMPLICATION | SHORT TERM | MEDIUM TERM | LONG TERM |
|--|--|-------------------------------------|--|----------------------|------------|-------------|-----------|
| STRATEGY 6: Community capacity | | | | | | | |
| Identify and improve community hubs that are the centre of activity and focal point for the community | PLANNING PROVIDER ADVOCACY | • CHAWAC • Community Development | COMMUNITY HUBS IDENTIFIED & IMPROVED | ○ | | | |
| Improve community life and public spaces, and provide activities for all ages through integrated projects eg One Community Together at Clarence Plains, Our Shared Space | PROVIDER ADVOCACY LOBBYING PLANNING | • Community Development | APPROACHES AND MODELS DEVELOPED IMPROVED COMMUNITY LIFE & PUBLIC SPACES | ○ | | | |
| Empower the community to prevent and respond to drug and alcohol issues | ADVOCACY PLANNING | • Community Development | ALCOHOL & DRUG ISSUES RESEARCHED & IDENTIFIED REDUCTION IN DRUG & ALCOHOL RELATED ISSUES IN COMMUNITIES | ● | | NEW | |
| Work with Tasmania Police and other relevant stakeholders to reduce the incidence of drug-related activities in communities | ADVOCACY LOBBYING PLANNING | • Community Development | REDUCED DRUG-RELATED INCIDENTS | ○ | | | |
| STRATEGY 7: Support for 'at risk' groups | | | | | | | |
| Work with young parents to build their parenting skills and give their babies the best start to life | ADVOCACY PROVIDER PLANNING | • Community Services | NO. OF YOUNG PARENTS ATTENDING PARENTING SKILLS CLASSES | ● | | NEW | |
| Facilitate access by young people identified as being most 'at risk' to health and support services through CCYC and other youth services programs | ADVOCACY PLANNING | • Youth Services | NO. OF 'AT RISK' YOUNG PEOPLE ACCESSING HEALTH & SUPPORT SERVICES | ○ | | | |
| Continue to work collaboratively to develop appropriate approaches and models to engage young people who are most 'at risk' in the Clarence community to develop their skills and sense of belonging | PROVIDER ADVOCACY | • Youth Services | APPROACHES AND MODELS DEVELOPED | ○ | | | |
| STRATEGY 8: Preparedness | | | | | | | |
| Maintain a City Emergency Plan including reference to the <i>National Strategy for Disaster Resilience</i> | PLANNING | • Asset Management | EMERGENCY PLAN DEVELOPED & UPDATED | ○ | | | |
| Develop and implement plans dealing with climate change, sea level rise, bushfires and emergencies | PLANNING | • Asset Management | PLANS DEVELOPED & IMPLEMENTED | ○ | | | |

FOCUS AREA 3: SAFE STREETS AND SPACES

OUTCOME: Liveable, accessible and safe streets and surroundings

STRATEGY 9: Preventative planning

| ACTIONS | COUNCIL INVOLVEMENT | RELEVANT COUNCIL OPERATIONAL AREA | MEASURING OUR SUCCESS | RESOURCE IMPLICATION | SHORT TERM | MEDIUM TERM | LONG TERM |
|--|-------------------------------|--|---|----------------------|------------|-------------|-----------|
| Improve street safety through clever contemporary design including creative lighting, introduction of WiFi hot spots, art and information eg in the Rosny Bus Mall | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management • Community Services | PERCEPTION OF SAFETY IN KEY AREAS eg BUS MALL | ● | NEW | | |
| Develop and implement the Clarence Graffiti Management Plan including graffiti reduction approaches | PLANNING PROVIDER | <ul style="list-style-type: none"> • Community Services • Asset Management | DECREASED INCIDENCE OF GRAFFITI | ○ | NEW | | |
| Assess subdivision and urban design considering connectivity, legibility, open spaces, active and passive surveillance | PLANNING REGULATORY | <ul style="list-style-type: none"> • City Planning • Community Services | SUBDIVISIONS ASSESSED FOR SAFETY | ○ | | | |
| Use 'Crime Prevention through Environmental Design' (CPTED) principles in design of parks and public open spaces | PLANNING PROVIDER ADVOCACY | <ul style="list-style-type: none"> • Asset Management • Community Services • City Planning | CPTED PRINCIPLES INCORPORATED INTO DESIGN OF PUBLIC OPEN SPACES | ○ | | | |
| Work with Metro toward improving public transport facilities and services | ADVOCACY LOBBYING PLANNING | <ul style="list-style-type: none"> • Community Development • Asset Management | IMPROVED FACILITIES & SERVICES | ○ | | | |
| Develop well-designed recreational assets including activated streetscapes | ADVOCACY | <ul style="list-style-type: none"> • Asset Management • Community Services • City Planning | RECREATIONAL ASSETS DEVELOPED | ◎ | | | |

STRATEGY 10: Road safety

| | | | | | | | |
|---|-------------------------------|--|--|---|--|--|--|
| Assess and improve village areas for pedestrians and cyclists | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management • Bicycle Steering Committee • City Planning • Community Development | AUDIT & REVIEW PEDESTRIAN & CYCLIST ROAD ACCESS IN VILLAGE AREAS | ◎ | | | |
| Assess and improve transport safety corridors for cyclists | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management • Bicycle Steering Committee • City Planning • Community Development | AUDIT & REVIEW SAFETY OF TRANSPORT CORRIDORS | ● | | | |
| Monitor, review and respond to road safety issues | PLANNING ADVOCACY LOBBYING | <ul style="list-style-type: none"> • Asset Management • Bicycle Steering Committee • Community Services | TIMELY RESPONSE TO ISSUES | ○ | | | |

| ACTIONS | COUNCIL INVOLVEMENT | RELEVANT COUNCIL OPERATIONAL AREA | MEASURING OUR SUCCESS | RESOURCE IMPLICATION | SHORT TERM | MEDIUM TERM | LONG TERM |
|---|----------------------------|---|--|----------------------|------------|-------------|-----------|
| Implement National Road Safety Strategy as appropriate | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management • City Planning | KEY STRATEGIES IMPLEMENTED AS APPROPRIATE | ○ | | | |
| Develop a regional approach to promoting safe road use behaviours particularly among young people | PLANNING PROVIDER | <ul style="list-style-type: none"> • New Regional Committee • Youth Services | ENGAGEMENT OF YOUNG PEOPLE | ○ | | | |
| Work with Tasmania Police and the Trailbikes Working Group to reduce illegal trailbike riding | ADVOCACY LOBBYING PLANNING | <ul style="list-style-type: none"> • Trailbikes Working Group • Community Development | REDUCED COMPLAINTS ABOUT ILLEGAL TRAILBIKE RIDING | ○ | | | |
| Work with Tasmania Police and other relevant stakeholders to reduce the incidence of hooning in communities | ADVOCACY LOBBYING PLANNING | <ul style="list-style-type: none"> • Community Development | REDUCED INCIDENCE OF HOONING | ○ | | | |
| STRATEGY 11: Accessibility and safety for all abilities | | | | | | | |
| Provide infrastructure that is: <ul style="list-style-type: none"> • strategic • needs-based • age-friendly • universally accessible • timely • future-oriented • well-designed to support, sustain and enhance community safety and social wellbeing eg. public toilets | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management • Community Development • City Planning | STRATEGICALLY PLANNED, WELL-DESIGNED INFRASTRUCTURE PROVIDED | ● | NEW | | |
| Implement and review the progress of the Road Asset Management Plan including upgrading guide posts, street signs and lighting to ensure safety and accessibility | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management • Community Development • DAAC | NUMBER OF UPGRADES UNDERTAKEN | ○ | | | |
| Implement and review the Footpath Audit Plan and allocate funding for Priority One defects in footpaths | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management • DAAC • Community Development | NUMBER OF FOOTPATH DEFECTS RECTIFIED | ○ | | | |
| STRATEGY 12: Sharing Spaces | | | | | | | |
| Roll out consistent and clear signage that defines responsible and safe use of shared pathways and multiple use recreation spaces eg shared cycle and pedestrian pathways; dogs on leads etc | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management • Community Development | SIGNAGE ROLLED OUT ACROSS COUNCIL | ● | NEW | | |
| Adopt and communicate a Tracks and Trails User Code of Conduct | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management • Tracks & Trails Committee | CODE OF CONDUCT ADOPTED & COMMUNICATED | ● | | | |

| ACTIONS | COUNCIL INVOLVEMENT | RELEVANT COUNCIL OPERATIONAL AREA | MEASURING OUR SUCCESS | RESOURCE IMPLICATION | SHORT TERM | MEDIUM TERM | LONG TERM |
|--|----------------------------|---|--|----------------------|------------|-------------|-----------|
| STRATEGY 13: Bushfire readiness and management | | | | | | | |
| Explore options for a resident fuel load alert and clean up | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management • Communication & Marketing | OPTIONS IDENTIFIED | ● | | NEW | |
| Review the Bushfire Management Strategy every five years | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management | UPDATED PLAN INCLUDING LATEST INFORMATION ON NATURAL & CULTURAL ASSETS, CHANGES IN BUSHFIRE RISK & BEST PRACTICE BUSHFIRE MANAGEMENT | ○ | | | |
| Complete annual maintenance of fire trails, fuel breaks and fuel modified buffer zones on Council-owned land to minimise adverse impacts | PLANNING PROVIDER | <ul style="list-style-type: none"> • Asset Management | ANNUAL MAINTENANCE COMPLETED | ○ | | | |
| Undertake regular communication between fire management agencies, landowners and the community to raise public awareness of bushfire risks and management issues through programs such as: Bushfire Ready Neighbourhoods, Community Protection Planning and Fuel Reduction Burning Program | PLANNING PROVIDER ADVOCACY | <ul style="list-style-type: none"> • Asset Management • Communication & Marketing | COMMUNICATION UNDERTAKEN | ○ | | | |
| Work with key stakeholders to plan and implement multi-tenure bushfire management plans, particularly in areas with regionally significant vegetation communities | PLANNING ADVOCACY | <ul style="list-style-type: none"> • Asset Management | SUBDIVISIONS ASSESSED FOR SAFETY | ○ | | | |
| Update as required Bushfire Prone Areas Map | PLANNING | <ul style="list-style-type: none"> • City Planning • Building & Plumbing Services | BUSHFIRE PRONE AREAS MAP UPDATED | ○ | | | |

FOCUS AREA 4: POWERFUL PARTNERSHIPS

OUTCOME: Collaborative sustainable decision-making

Partnerships add value by aligning the effort and resources of key stakeholders. In working together, the knowledge, experience and expertise of diverse individuals, organisations and sectors are applied to finding effective solutions to complex issues. Successful partnerships are built on shared purpose; a culture of trust, openness and transparency; creative problem solving with opportunities to work and learn together; and agreed leadership and management practices.

*The Partnerships Analysis Tool*² defines four levels of partnership: networking – having a chat; coordinating – networking plus adapting; cooperating – networking, coordinating and contributing resources; and collaboration to achieve shared outcomes and mutual benefits. Working in partnership with individuals and agencies at each of these levels is essential for Council to deliver this *Community Safety Plan* in full.

Council already has a number of advisory and working groups that bring together a diversity of voices and capability to deliver change. We also have experience in forming, supporting and participating in cross-functional collaborative mechanisms like the Clarence Stronger Communities Partnership, where a wide range of agencies work together on complex issues.

We will continue to invest in, and build our expertise, in developing strong and effective partnerships with key stakeholders to deliver the best results for Clarence.

Implementation and Collaboration

The **Clarence Health and Wellbeing Advisory Committee** will oversee implementation of the *Community Safety Plan* and monitor and review progress. The **Clarence Stronger Communities Partnership** is a reference group which will be involved in the implementation of the Plan, together with key partners and other special committees of Council.

New Partnerships

In order to fully implement the Plan, some new partnerships will be explored. These include a Graffiti Management Partnership to prevent and act on graffiti; a new Early Childhood Parenting Partnership to bring together the range of expertise needed to support young parents to give their babies and young children the best start to life; and a renewed Regional Road Safety Partnership to address road safety issues, particularly involving young people.

Key Partners

- Department of Police, Fire and Emergency Services
- Metro
- Education Bodies including the Department of Education, Catholic Education Office and Independent Schools of Tasmania
- Department of Health and Human Services
- Tasmanian Health Service
- Department of Premier and Cabinet
- Neighbourhood Centres
- Community Partners
- Neighbourhood Watch
- Crime Stoppers

² VicHealth 2011, *The partnerships analysis tool*, Victorian Health Promotion Foundation, Melbourne.

Committees of Council

- Clarence Bicycle Steering Committee
- Clarence Positive Ageing Advisory Committee (CPAAC)
- Community Health and Wellbeing Advisory Committee (CHAWAC)
- Cultural History Advisory Committee (CHAC)
- Disability and Access Advisory Committee (DAAC)
- Events Special Committee
- Tracks and Trails Committee
- Youth Network Advisory Group (YNAG)

Consultation

Stakeholder Sessions

Stakeholder sessions were held with the following groups and individuals:

- Liveability and Environment Working Group
- Trailbikes Working Group
- Tracks and Trails Advisory Committee
- Clarence Stronger Communities Partnership
- Youth Network Advisory Group
- Rokeby Neighbourhood Centre
- Clarendon Vale Neighbourhood Centre
- Clarence Positive Ageing Advisory Committee and Access Committee
- Warrane Mornington Neighbourhood Centre
- Clarence Council Staff
- John Peers and Kay McFarlane (Council Aldermen representing road safety)
- Risdon Vale Neighbourhood Centre
- Mark Burke, Tasmania Police
- Bicycle Committee
- Jenny Cowling, Department of Education

At each group session or individual consultation, participants were asked to consider three key questions:

- What do you see as your major safety challenges?
- What are the top two or three safety priorities?
- What are your ideas about how these challenges might be addressed?

A 'patchwork' of safety issues emerged which largely related to concerns in each group's specific area of interest or community location. The findings from these face-to-face consultations are addressed across the four Focus Areas in the Plan.

Community Safety Survey

Four 'listening posts' were also conducted – at Shoreline, Eastlands, Hill St Lauderdale and Woolworths Lindisfarne – to provide further reach and understanding of community issues. In each case community members were asked to complete a Community Safety Survey to provide better understanding of safety issues and locations.

The Survey was also posted on the Clarence City Council website for online completion and some hard copy surveys were delivered directly to Clarence Council offices. In total, more than 200 responses were received in both hard copy and online formats. The Survey results revealed that 78% of Clarence residents always or mostly felt safe in their community. This finding is indicative only, as a sample size of approximately 400 would be needed for a valid result.

As with the face-to-face consultations, the findings from the Survey are addressed across the four Focus Areas in the Plan.

Policy Context

International

The World Health Organization's (WHO) Safe Communities Framework was first developed in 1989 and is a community oriented approach to preventing accidents and injuries. Under the WHO Safe Communities approach, an international network of accredited Safe Communities has been established. Becoming an accredited Safe Community requires a community to meet the following:

1. An infrastructure based on partnership and collaborations, governed by a cross-sector group that is responsible for safety promotion in their community
2. Long-term, sustainable programs covering genders and all ages, environments and situations
3. Programs that target high-risk groups and environments and programs that promote safety for vulnerable groups
4. Programs that are based on the available evidence
5. Programs that document the frequency and causes of injuries
6. Evaluation measures to assess their programs, processes and the effects of change
7. Ongoing participation in national and international Safe Communities networks.

The Clarence Community Safety Plan addresses the majority of these requirements

National

A range of Community Safety Plans from local government jurisdictions across Australia were reviewed in the development of this Plan.

State

DEPARTMENT OF POLICE, FIRE AND EMERGENCY MANAGEMENT

The Department of Police, Fire and Emergency Management's (DPFEM) Business Priorities 2015-16 has four Strategic Output Groups with the following aims:

1. Public Safety – for the community to feel safe and be safe
2. Crime – to reduce crime
3. Traffic Policing – to improve driver behaviour through traffic law enforcement
4. Emergency Management – to contribute towards community resilience through effective security and emergency management

A key part of their community policing approach is called 'reassurance' – ensuring there is a genuine, recognisable and regular police presence in communities. The Department plays a key role in addressing public safety hazards including bushfire, floods and storms.

DEPARTMENT OF STATE GROWTH

The Department of State Growth's (DSG) *Our Safety Our Future* is a ten-year road safety strategy for Tasmania. It recognises that to move forward, road safety needs to be a shared responsibility with everyone having a part to play:

- As driver, to obey the road rules to the best of our abilities.
- As road designers, managers and regulators, to provide a safe road environment.

- As vehicle manufacturers, designers and fleet owners to provide vehicles that assist us to drive safely and not contribute to injuries if we crash.

The Strategy has four Key Strategic Directions:

1. Safer Travel Speeds – best practice measures delivered in combination include:

- lowering speed limits
- increasing the number of speed cameras
- modifying infrastructure
- educating people to drive more slowly

2. Best Practice Infrastructure – best practice measures include:

- separation of opposing vehicles in high-speed settings (>70 km/h zones), using flexible barriers
- roadside barriers
- roundabouts at intersections in both urban and rural settings
- safer roadside areas
- high standards of delineation
- sealed shoulders in rural areas
- consistently high skid resistance of road pavements
- comprehensive coverage of roadside hazards using crashworthy barriers

3. Increased Safety for Young Road Users – best practice measures include strengthening the graduated licensing system through a package of measures:

- increasing the number of hours of supervised driving experience during the learner phase
- introducing night-time driving restrictions (curfews)
- peer-passenger restrictions during the Provisional licence stage

4. Enhanced Vehicle Safety – achieved by:

- State and Local Governments and large corporate fleet owners committing to purchase the highest level of safety features in their vehicles
- educating consumers about the benefits of vehicle safety features

DEPARTMENT OF HEALTH AND HUMAN SERVICES

The Department of Health and Human Services' (DHHS) *A Fair and Healthy Tasmania Final Report* provides a model for supporting Tasmanians to be healthy, well and in control of what matters to them. There are six activities:

1. Leadership
2. Vulnerable Tasmanians
3. Healthy messages
4. Supportive environments and policies
5. Community driven approaches
6. Health intelligence

Combined, these activities form *A Fair and Healthy Tasmania Model of Health and Wellbeing*. Collaborative partnerships that support the development of healthier communities are at the heart of much of this work.

Leadership

- *Working together* – to drive collaboration across government and community sectors for the attainment of shared goals and responsibilities
- *Taking intersectoral action for health and wellbeing* – highlighting the urgent need to address how the root causes of health are influenced by all sectors
- *Addressing inequity and health* – so that we have increased understanding of patterns of inequity; how they affect health to create unfair, unjust and avoidable differences; and how to address this

Vulnerable Tasmanians

- *Adopting a life-course approach* – to coordinate programs across key life-transitions, from pregnancy and the early years, to young adulthood, ageing and dying well
- *Targeting social determinants of health* – acting across sectors to influence the underlying causes of health and health inequity

Healthy messages

- *Empower people and communities* – to have more control over their lives and the conditions that affect them
- *Connect to support* – by linking marketing to services and programs that support people to change (eg smoking cessation services and walking groups)
- *Enable access* – to all available services in the health and social care system by, for example, adopting ‘no wrong door’ and client first approaches

Supportive environments and policies

- *Promote and protect* – to make healthy choices easier through legislation, regulation and settings based strategies (eg food labelling, school canteens)
- *Build healthy people and places* – by promoting facilities and spaces that are healthy by design, providing more access to alternative transport options and more opportunities for physical activity
- *Explore health equity impact assessment* – that will deliver evidence of the impact of all sectors on wellbeing

Community-driven approaches

- *Encouraging place-based approaches* – so that we can mobilise the strengths of communities to help them overcome the barriers Tasmanians face to living well
- *Using people-centred planning* – to develop health and wellbeing programs with consumers and communities, in accordance with their needs

Health intelligence

- *Fostering Social Action Research* – by developing partnerships between citizens, researchers and health practitioners to find out what keeps Tasmanians healthy and well
- *Establishing health and wellbeing indicators* – to improve the data and analysis needed to profile the health of our communities and meet national reporting requirements
- *Investigating health outcomes-oriented commissioning* – with the aim of funding services more effectively to meet the health and wellbeing needs of local populations

Local

Within the context of Council's Community Planning Framework, the following strategies and plans were reviewed:

- Community Health and Wellbeing Plan 2013-2018
- Strategic Plan 2010-2015
- Bushfire Management Strategy for Council Owned and Controlled Land (Revised 2011)
- Economic Development Plan
- Clarence Bushland & Coastal Strategy (2011)
- Sport and Active Recreation Strategy (2014)
- Clarence Tracks and Trails Strategy 2012
- Clarence Events Plan 2014-2018
- Creative Connections – Clarence Graffiti Reduction Program
- Climate Change Impacts On Clarence coastal areas – Final Report (2009)
- Clarence City Council Youth Plan 2009-2012
- Access Plan 2014-2018
- Positive Ageing Plan 2012-2016
- Cultural Arts Plan 2012-2016
- Clarence City Council Cultural History Plan 2009-2013
- Public Open Space Policy (2013)

Council's Community Planning Framework



TERMS AND ACRONYMS

Terms

| | |
|---------------------------------|--|
| FUTI – Facing Up To It | FUTI is a project to tackle family violence that started in Clarence Plains in 2000. It is working to bring to light the issue of family violence in the community by building people's confidence and skills to talk about the issue and respond when someone they know is a victim. The program empowers people to act as 'First Contact Person' for people experiencing family violence. |
| Injury and poisoning conditions | Numbers published on page 7 include the following conditions: <ul style="list-style-type: none"> • Drowning • Transportation • Poisoning, pharmaceuticals • Poisoning, other substances • Falls • Fires, flames and scalds • Intentional, self-harm • Intentional, inflicted by another • Undetermined intent • Medical misadventure • Other injuries |
| Levels of partnership | Networking – having a chat about your work Coordination – networking and adapting your approach for a common purpose Cooperation – networking, coordinating and sharing resources to achieve better outcomes Collaboration – you might jointly resource an important program or initiative for mutual benefit and a common purpose |
| Male Champions of Change | Male Champions of Change, who are CEOs and Chairpersons from some of Australia's largest organisations, use their individual and collective leadership to elevate gender equality as an issue of national and international social and economic importance. |
| One Community Together | One Community Together brought a number of passionate people together to talk about ways to collectively improve safety in the community, and the look and feel of Clarence Plains. The initiative aims to improve community life and public spaces and provide more activities for residents, young and older to participate in. |
| Respectful Relationships | Teaches the skills to build respectful relationships, as well as recognise and challenge gender-stereotyping and violence-supportive attitudes. |
| White Ribbon | White Ribbon is Australia's only national, male led Campaign to end men's violence against women. |

Acronyms

| | |
|--------|--|
| CCYC | Clarence Council Youth Centre |
| CHAC | Cultural History Advisory Committee |
| CHAWAC | Clarence Health and Wellbeing Advisory Committee |
| CPAAC | Clarence Positive Ageing Advisory Committee |
| DAAC | Disability and Access Advisory Committee |
| FUTI | Facing Up To It |
| SAPRA | South Arm Peninsula Residents Association |



